# KNOWLEDGE
# MANAGEMENT SERVICES

**CORE**

**TRANSFORMING BUSINESS
THROUGH TECHNOLOGY**

## BENEFITS OF A KNOWLEDGE MANAGEMENT SYSTEM

Fast, intuitive and intelligent search

Provides users with a single source of truth

Consistent data/ document structure and classification

User confidence in the quality of search results

Ensures ongoing relevance and quality of documents

Stable framework that can grow with your knowledge management strategy

## EASILY CAPTURE THE OUTPUT OF YOUR EVERYDAY WORK AND STORE IT IN A LOGICAL STRUCTURE

Knowledge management systems help people in an organisation share, access, and update business knowledge and information.

In a modern digital workplace, providing solutions that meet your organisation's growing needs and expectations is a top priority. For most businesses, the main drivers for deploying a new IT solution are saving money, improving efficiency and empowering your teams. Knowledge management is an essential part of doing this and of increasing your productivity.

### ORGANISE YOUR COMPANY'S KNOWLEDGE FOR EASY ACCESS AND SHARING

Core's Knowledge Management solution captures the output of your everyday work, stores it in a logical structure using a rule-driven taxonomy and makes it easily retrievable so that you can effortlessly share knowledge across your teams and throughout your organisation.

### CHANGING THE WAY YOU MANAGE PEOPLE, INFORMATION AND DATA

Because sharing knowledge makes you productive and efficient, it's important you manage the wealth of knowledge that's within your organisation properly.

With Core, your information architecture is kept simple, but it's comprehensive enough to add value. We also make sure it's governed in the right way so that data is consistently classified and easy for you to find. Our knowledge management solution also lets you find people in your organisation quickly.

### SOLVE DATA RETRIEVAL ISSUES

- We identify and understand your pain points around searching and retrieving data and information

- We architect and build a solution that fits perfectly with the way you work
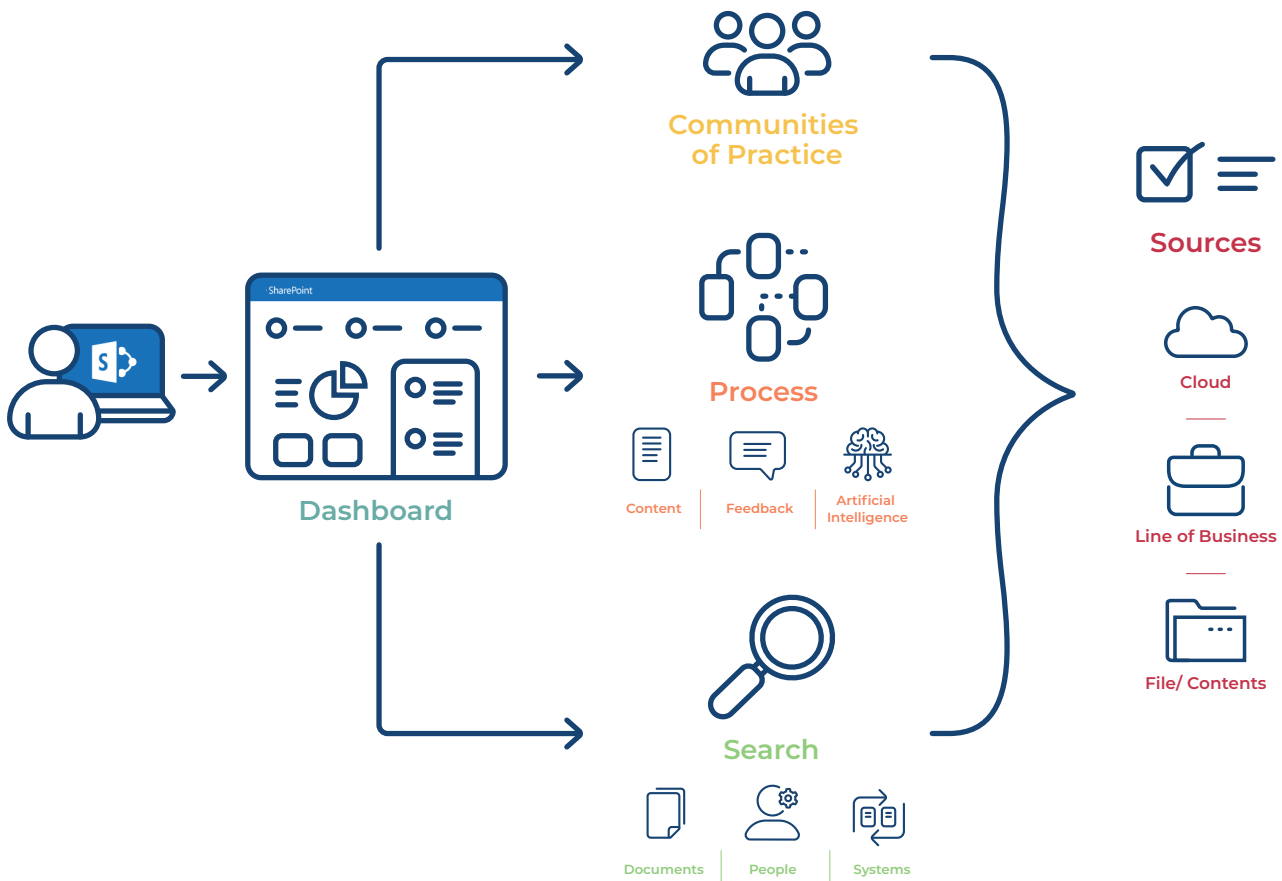
## A WELL-GOVERNED TAXONOMY

- A governed taxonomy that grows with you and stays clean no matter how many files you store

- A clearly-defined knowledge management strategy means you can be self-sufficient going forward

## GOLD-STANDARD DOCUMENT MANAGEMENT

- Single source of truth means no duplication of content; one file, one place, that everyone can access

- Gold-standard document management; all files are relevant and anything out of date can be deleted or archived

# HOW IT WORKS



**Dashboard**

**Communities of Practice**

**Process**

Content | Feedback | Artificial Intelligence

**Search**

Documents | People | Systems

**Sources**

Cloud

Line of Business

File/ Contents

**Core's knowledge management solutions are the building blocks of knowledge management for organisations of every kind.**

# NEXT STEPS

At Core, we help businesses realise the value and transformational impact of the Microsoft Office 365 solutions suite. Wherever you are on your transformation journey, we'd love to help you.

**Contact a member of the team today   |   hello@core.co.uk**